



# NEOGRAF™

---

## SOLUTIONS

### CUSTOMER SURVEY

Name: \_\_\_\_\_

Company: \_\_\_\_\_

#### QUALITY

**Are you satisfied with the quality of the NeoGraf product(s) you purchased?**

☐ 5-Very Satisfied   ☐ 4- Satisfied   ☐ 3-Neutral   ☐ 2-Dissatisfied   ☐ 1-Very Dissatisfied

Comments:

---

#### SERVICE

**Has NeoGraf Solutions met your expectations for customer service and responsiveness?**

☐ 5-Very Satisfied   ☐ 4- Satisfied   ☐ 3-Neutral   ☐ 2-Dissatisfied   ☐ 1-Very Dissatisfied

Comments:

---

#### DELIVERY

**Rate NeoGraf's on-time delivery.**

☐ 5-Very Satisfied   ☐ 4- Satisfied   ☐ 3-Neutral   ☐ 2-Dissatisfied   ☐ 1-Very Dissatisfied

Comments:

---

#### PERFORMANCE

**How well do NeoGraf's products meet your performance requirements?**

☐ 5-Very Satisfied   ☐ 4- Satisfied   ☐ 3-Neutral   ☐ 2-Dissatisfied   ☐ 1-Very Dissatisfied

Comments:

---

#### CONTINUOUS IMPROVEMENT

**How can NeoGraf Solutions improve your customer experience?**

Comments:

---

**SUBMIT**